

# Risk Management benefits and success measures

## Benefits

<b>Enhances reputation</b>	<b>More innovation</b>
<b>Increase chances of objectives being achieved</b>	<b>More informed decisions</b>
<b>Better strategic awareness</b>	<b>Greater comfort to senior mgt</b>
<b>More consistent approach</b>	<b>Facilitates better business planning</b>
<b>Focus more on the big picture</b>	<b>Facilitates sensitivity analysis</b>
<b>Enforces ownership</b>	<b>Encourages thinking out of the box</b>
<b>Less adverse media coverage</b>	<b>Better corporate awareness</b>
<b>Help change culture</b>	<b>Better information transfer</b>
<b>Identify the key risks and opportunities</b>	<b>Better info for Chief Exec</b>
<b>Formal documentation of risks</b>	<b>Enforces risk ownership</b>
<b>Share knowledge of controls</b>	<b>Avoid embarrassing systems failures</b>
<b>Identify gaps</b>	<b>Enhances understanding of vulnerabilities</b>
<b>Forces prioritisation of resource usage</b>	<b>Learn from mistakes</b>
<b>Challenge processes</b>	<b>Break down barriers</b>
<b>Challenge the status quo</b>	<b>Better coordination</b>
<b>Understand others roles better</b>	<b>Reduce duplication</b>
<b>More satisfied staff</b>	<b>Less Bureaucracy</b>
<b>Encourages people to think</b>	<b>Reduce scrutiny</b>
<b>More effective use of resources</b>	<b>Helps IA profile</b>
<b>Manage complaints better</b>	<b>Compliance with governance agenda</b>
<b>Enhance communication</b>	<b>Enhance asset protection</b>
<b>Break down silos</b>	<b>Regular review and monitoring</b>
<b>More proactive outlook</b>	<b>Demonstrate delivery to external bodies</b>
<b>More confidence</b>	<b>Potential lighter touch from external regime</b>
<b>Breeds more openness</b>	<b>Enhanced assurance</b>
<b>Improve service delivery</b>	<b>Reduce surprises</b>
<b>Better project planning</b>	<b>Better Business Continuity planning</b>

## Results/Measures

Reduction in waste	Reduction in cost of risk – claims
Savings in insurance	Reduction in stress
Reduce external audit costs	More upper quartile delivery
Projects delivered to time to cost	Annual audit letter positive
Reduce complaints	Better contract prices etc
Reduce staff turnover	Better satisfaction surveys
Less absenteeism	Fewer adverse press articles
Fewer rethought decisions	Fewer IA recommendations
Backing more winners – contracts etc	Fewer regulatory visits
Reduction in legal challenges	Risk register kept up to date
Increased % of Objectives achieved	Reduction in risk matrix score
Corp governance statement better substantiated	Corporate policies enhanced
Better league table position	Less disasters and surprises
Reduction in cost of risk - uninsured losses claims etc	Corp Gov compliance demonstrated
Reduction in proven complaints	Cost reduction in contingency funds
Increased funding	Reduction in over managed controls
Reduction in absenteeism	Positive feedback by external agencies
Reduction in fraud	Favourable external inspection reports
Risk reduction for critical risks	Higher public satisfaction
Consistent risk assessment methodology	Extra funding re partnerships